

INFORMATION PACK:

Student Support Officer



The Latimer Arts College

Job Description					
Role:	Student Support Officer	Postholder:			
Scale:	Grade F, Point 6-7	Hours:	32.5 hours per week 39 weeks per year		
Line Manager:	Assistant Principal responsible for Raising Aspirations	Direct Reports:	None		
Date:	February 2020	Reviewed:			

General Responsibilities

To be responsible for supporting the Assistant Principal responsible for Raising Aspirations in securing high standards of student behaviour and attendance.

Specific Responsibilities

To understand and be fully committed to the duties and responsibilities in relation to child protection and safeguarding young people.

Ethos and Climate

To ensure that all students who deserve praise and rewards are recognised;

As part of the learning walk rota and daily duty rota, to have a high presence around the College and in classrooms throughout the working day, reinforcing the College's expectations with regards to our Behaviour for Learning Policy to students;

To challenge, motivate and support students who have breached the College's Behaviour for Learning Policy to encourage appropriate behaviours in the future;

To support with the induction of new students and monitor them to ensure that they settle in quickly and effectively.

Progress of Disadvantaged and Vulnerable Students

To support with Progress Support Plans, with targeted intervention, for any allocated disadvantaged or vulnerable students in order to support them with securing outstanding progress.

Behaviour

To remove a student from a classroom should they choose to display a behaviour that breaches the College's Behaviour for Learning Policy and ensure that the details of the incident are established and documented;

To support with the investigation of incidents of behaviour that breach the College's Behaviour for Learning Policy that occur outside of the classroom and ensure that the details of the incident are established and documented and then shared with the Behaviour Co-ordinator;

To log incidents of behaviour for students that occur outside of the classroom that breaches the College's Behaviour for Learning Policy on a student's SIMS behaviour record and ensure that relevant parental contact is initiated;

When required, meet with the parents/carers of an allocated student who has been issued with an internal exclusion to agree and set targets for improvement;

When required, to support the Assistant Principal responsible for Raising Aspirations with readmission meetings for any allocated student who has been issued with a Fixed Term Exclusion.

Attendance

To conduct Attendance Support Plan (ASP) meetings for allocated students and to monitor the plan, preparing an evaluation of it to present to the Attendance Lead at the end of the monitoring period.

Other General Duties and Responsibilities

To contribute to the following general duties, some of which will be on rotation and with some specific tasks being allocated to individual team members:

- On rota, to contribute to the College's daily gate rota, daily 'truancy patrol' pick-ups, daily detention pick-up, break, lunchtime and end of College day duty rota;
- To monitor lateness to College and implement the relevant sanctions and initiate intervention for persistent lateness;
- To ensure that uniform breaches are recorded daily and monitored, initiating relevant actions for those students causing concern;
- To support with the overseeing of the organisation of the internal exclusion room and detention room:

When required, to be able to offer support in carrying out home visits as and when appropriate;

To administer first aid;

To undertake any additional duties as deemed reasonable by the Principal.

PERSON SPECIFICATION: Student Support Officer



SELECTION CRITERIA (no priority order)				
Qualifications	Essential	Desirable	Method of Assessment	
A good standard of education to at least level 3 standard or equivalent	Х		Application form / verified at interview	
High standard of literacy and numeracy to at least level 2 standard	Х		Application form / verified at interview	
Relevant professional qualification		Х	Application form / verified at interview	

Working with Children and Young People		Desirable	Method of Assessment
Motivated to work with children and young people to ensure they are successful	Х		Application form / interview
Commitment to, and belief in, the equal value of all students	Χ		Application form / interview
Ability to form and maintain appropriate relationships and personal boundaries with children and young people	Х		Reference / interview
Emotional resilience in working with challenging behaviours and attitudes to use of authority and maintaining discipline	Х		Reference / interview
Ability to raise self-esteem and expectations of children and young people	Х		Application form / interview

Knowledge and Experience		Desirable	Method of Assessment
Knowledge and experience of school behaviour and attendance systems and related government guidance		Х	Application form / interview
Knowledge and experience of relevant highly effective behaviour management strategies for children and young people and the ability to use them effectively	X		Application form / interview
Knowledge and experience of the requirements of safeguarding within schools, including Child Protection		X	Application form / interview
Experience of working with and knowledge of services available to support young people and families		X	Application form / interview
Knowledge and understanding of the national initiative to improve the educational outcomes for disadvantaged students who are eligible for the Pupil Premium funding		Х	Application form / interview

Skills	Essential	Desirable	Method of Assessment
Highly skilled in a range of assertive discipline strategies	Х		Application form / interview
Efficient and organised: independent and effective in time management	Х		Application form / interview

Strong ICT skills, especially Word and Excel	X		Interview
Experience of using SIMS (management information system)		Х	Application form / interview
Strong skills in data analysis	Х		Application form / interview

Personal Qualities		Desirable	Method of Assessment
Authoritative, consistent and fair: a commanding presence	X		Application form / reference / interview
Ability to communicate effectively and relate well to all stakeholders	Х		Reference / interview
Ability to handle difficult situations with sensitivity, confidentiality and discretion	Х		Application form / interview
Ability to work as part of a team	Х		Application form / interview
Evidence of resilience when working effectively under pressure	X		Reference / interview
Good sense of humour	Х		Application form / reference / interview

Additional Requirements	Essential	Desirable	Method of Assessment
Willingness to contribute to the wider aspects of College life	Х		Interview
Evidence of commitment to professional development	Х		Application form / interview